



fab spider
we communicate

Business Line +

Making Phone Lines Digital
for a Flexible Future with
Local Customer Support
and Engineers.



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www.fabspider.com

What is Business Line +

Business Line + is a fuss-free digital solution that offers all the essential features businesses need from their phone service.

As well as being able to make and take calls from deskphones, users can connect via a mobile phone app. But they don't need to have separate numbers for each device, so they can be reached easily anywhere.

Why is it needed?

Phone lines are going digital with calls being carried over the internet instead of traditional copper lines.

The old copper lines are being switched off in 2027, meaning you will need to use a digital solution instead.

Customer Benefits

- **Telephone numbers not limited to the user's local area.**
- **Local customer support and engineers**
- A future proofed phone service, ready for the 2027 switch-off.
- Make and take calls from anywhere, on mobile phones or desk phones.
- Easy, online account management and configuration.
- Availability even if their main office goes down.
- Intuitive contact management and sharing.
- Keep existing numbers.
- Control via a mobile app as well as a portal.



FREE Features Including

- Caller display
- Call waiting
- Voicemail
- Automatic call back
- Anonymous call rejection
- Calling line ID blocking
- Do not disturb
- Call return
- Basic call logs
- Call forwarding always
- Call forwarding busy
- Call forwarding no answer
- Call forwarding not reachable
- Connected line identification restriction
- Last number redial
- Personal contacts
- Selective call rejection
- Shared calling appearance
- Speed dial 8



Speak on the move with My Voice App

You can use your **Business Line +** phone line wherever you go using the **My Voice** App on your mobile.

It gives you access to essential features like call waiting, voicemail and call diversion.



Frequently Asked Questions

What is the Digital Future

Digital Future is the term used to describe the Openreach switch off in 2027. By 2027, you will need a digital solution to make and take calls.

What is the Openreach switch off 2027?

Traditional copper lines will no longer be needed and will be cut off in 2027 for alternative digital solutions.

What does VoIP stand for?

VoIP stands for **Voice Over Internet Protocol**. It allows you to make voice and video calls using an internet connection instead of traditional copper lines.

What will happen if I don't move to digital?

The simple answer is, your telephones will stop working. You won't be able to make or take calls.

Can I keep my existing number?

Yes, you will be able to retain your existing telephone number when you move to Fab Spider.

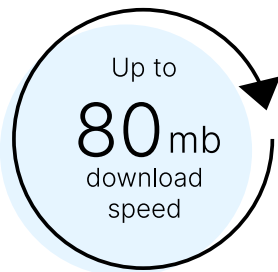
What if Full Fibre isn't available for my business?

If Full Fibre isn't available we can put you on our **FTTC package**. When Full Fibre becomes available we can switch you to one of our **Full Fibre packages**. The best thing is you don't have to do anything.

If your question or concern hasn't been answered please do not hesitate to contact our support team on 01422 822 122.

FTTC

£32.99/month

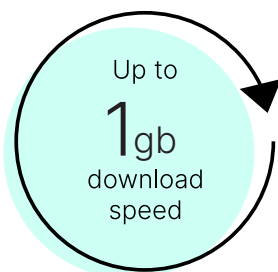


LINE RENTAL REQUIRED

Business Grade
FTTC Broadband
Local Customer Support
Short Term Contracts
No Hidden Costs

Full Fibre

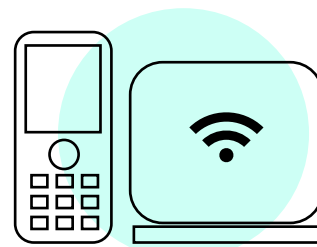
from **£32.99/month**



Business Grade
FTTP Broadband
Local Customer Support
Short Term Contracts
No Hidden Costs

Digital Phone

£14.99 /month



Upfront Cost £60
A Cordless
Digital Phone
including **over 50 FREE**
phone features

What is available for my business now and how do i get it?

We can quickly and easily find out what broadband is available for your business.

If your business can get full fibre we can get you connected and put you on one of our Full Fibre Packages.

If your business can't get full fibre we can put you on our FTTC Package.

